



Technical Support Job Opportunity

Major Duties and Responsibilities, but not limited:

- Provides support to end users on technical issues. Identifies, and resolves technical problems.
- Installs IP Cameras, software and peripheral equipment and maintains installation.
- Maintains a user problem management
- Specializes in specific software packages to meet the needs of designated client groups as determined by the Manager.
- Products/services assigned by the Manager. Data Entry
- Expert knowledge and understanding of Technology, and adopting the new Technologies.

Qualifications/Skills/Experience:

- University undergraduate degree in IT, Computer Science, Networking a related field.
- Experience in all aspects of, network and Internet operations, required but, Training will be provided.
- Knowledge of Router Configuration, and Port Forwarding an asset.
- Excellent problem analysis and resolution with thorough understanding of system inter-dependencies.
- Strong organizational, documentation and communication skills.
- Qualified applicants should email their resumes to jackila@mvc-cloud.com